

sunrise contact

4/2004 december

www.sunrise.ch

Information and exclusive offers for sunrise customers



The latest trend in communication:

**Convergence
between the
fixed and mobile
networks.**

Interview with Manuela Pesko:

**No half measures
for the snowboarding
champion.**

Skiing fun for everyone:

**sunrise winter offer
for families.**

Always a smile



Jetzt zugreifen und loshamstern.

Ihr Geschenk von sunrise:

Bringen Sie dieses Inserat ins nächste sunrise center. Kaufen Sie damit Handy-Zubehör und sunrise schenkt Ihnen 20% auf den Ladenpreis. Die Bescherung dauert bis 15. Januar 2005.

Dieser Bon ist nur gültig auf regulären Preisen und nicht kumulierbar mit anderen Rabatten, einlösbar in jedem unserer sunrise center, gültig bis 15. Januar 2005.

sunrise prontomax:

- Das Nokia 3100, mit allem, was dazu gehört. Inklusive CHF 25.- Gesprächsguthaben und vorkonfigurierter sunrise prontomax Einstellung.
- Für alle bis 26: mit sunrise prontomax sammeln Sie bei jedem Anruf, SMS, MMS, Refill * und bei vielen weiteren Gelegenheiten automatisch Hamsterpunkte. Sogar wenn Sie jemand anruft.
* ausgenommen per sunrise pronto refill card
- Jede Menge Spass beim Sammeln und Eintauschen der Hamsterpunkte – und die SMS in der Schweiz kostet durchschnittlich nur noch 13 statt 15 Rp.
- Mit clever gesammelten und gut eingetauschten Hamsterpunkten für durchschnittlich 66 statt 75 Rp./Min. in der Schweiz telefonieren.

Weitere Informationen unter www.sunrise.ch/prantomax



sunrise prontomax set mit Nokia 3100

CHF **149.-**

Das ideale Geschenk: Inklusive CHF 25.- Gesprächsguthaben und vorkonfigurierter sunrise prontomax Einstellung für alle bis 26 Jahre, Cover leuchtet im Dunkeln, Lichteffekte beim Erhalt eines Anrufes, unterstützt alle sunrise Services (WAP, GPRS, MMS, Java), Triband, 24 Mte. SIM-Lock.



Erhältlich in Ihrem sunrise center: **AG** Aarau: Graben 35/37; Baden: c/o Coop City, Bahnhofstr. 28 / **BS** Basel: Freie Strasse 83 / **BE** Bern: Marktgasse 53; c/o Coop City Ryfflihof, Aarberggasse 53/Neugasse; Biel: Bahnhofstr. 23; c/o Coop City, General-Dufour-Str. 9; Thun: Bälliz 32 / **FR** Freiburg: Square des Places 1 / **GE** Genf: Rue Confédération 6; Rue Thalberg 4; c/o Coop City Plainpalais, Rue de Carouge 12 / **GR** Chur: c/o Coop City, Alexanderstr. 8 / **LU** Luzern: Weinmarkt 17 / **NE** Neuenburg: Rue des Terreaux 5 / **SG** St. Gallen: Neugasse 44; Wil: c/o Coop City, Obere Bahnhofstr. 32-34 / **SH** Schaffhausen: Vorstadt 26 / **SO** Olten: c/o EPA, Froburgstr. 10; Solothurn: Gurzelgasse 9 / **TG** Kreuzlingen: c/o EPA, Hauptstr. 63 / **TI** Locarno: **NEU** Via alla Ramogna 14; Lugano: c/o Coop City, Via Nassa 22; Piazza Manzoni 2b / **VD** Lausanne: c/o Coop City au Centre, Rue St. Laurent 24-30; Rue de l'Ale 38; Vevey: c/o EPA, Rue d'Italie 56 / **ZG** Zug: c/o EPA, Alpenstr. 8; Bahnhofstr. 27 / **ZH** Dietlikon: c/o Coop City, Industriestr. 25; Winterthur: c/o Coop City, Bahnhofplatz 1-4; Marktgasse 78; Zürich-Airport: Airport Shopping Plaza; Zürich-City: Bahnhofplatz 4; Uraniast. 30; c/o Coop City Bellevue, Theaterstr. 18; c/o Coop City St. Annahof, Bahnhofstr. 57; Zürich-Oerlikon: c/o Coop City, Wallisellenstr. 1. Weitere Angebote unter www.sunrise.ch/center

Always a smile





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acknowledgements

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Dear Reader,

On behalf of the Swiss population, since the very beginning sunrise has been working hard for increased competition and freedom of choice in the telecommunications market. This has resulted in numerous benefits for consumers, including varied and modern services and sustained price decreases, to name but a few.

Just in time for winter, sunrise has come up with another unbeatable value-for-money offer: sunrise family. In modern households, people use a wide range of communication methods to satisfy their varying communication needs, and the barriers between the fixed network, mobile phones, and the Internet are starting to fall away. Read on to find out more about this innovative new service and the tangible benefits and incredibly low rates it offers to families and other groups of people living together.

Snow-covered landscapes will once again attract skiers to the mountains in their droves this winter. In the area of sponsorship, too, sunrise places a great deal of emphasis on supporting parents and their children. Discover what the Kallen family got up to on their sunny outing to one of our special sunrise winter family resorts.

A high flyer in every sense of the word, and with a whole load of communicative energy: Who other than Manuela Pesko from Grisons, snowboarder and Overall World Cup winner in the halfpipe discipline. She talks to sunrise about her delight at her achievement and her determination to keep on improving, as well as her goals for the future.

I wish you a pleasant read and an enchanting winter!

Hans Peter Baumgartner, CEO



Breaking down the barriers.

Keeping in touch with family and friends has never been so convenient, thanks to mobile phones, the Internet and the fixed network. Now sunrise is also breaking down the barriers between the fixed network and the mobile network.

For many people, mobile phones and the Internet have become an integral part of daily life both at home and at work, offering a high level of freedom. The boom in the use of these services was partly triggered by the start of the deregulation process on the Swiss telecommunications market in 1998. The existence of alternative providers such as sunrise ensured increased competition, innovative services and much lower prices.

Change of use.

Over recent years we have seen significant changes in the way in which different

means of communication are used. Today there are over six million mobile phone users in Switzerland, and around four million fixed network connections. Depending on individual needs and personal preferences, more and more people are making use of more than one means of communication – often simultaneously.

Communication is becoming easier.

Many services are also continually changing and improving, spurred on by technological developments. Fixed network con-

nections are increasingly used for Internet access, for example. Here too, competition brings innovation and a wider variety of products and services. In future, the boundaries between the individual networks will be even less significant – the fixed network will merge with the mobile network and the Internet, simplifying communication still further.

Connecting the whole family.

It's a fact that the growing range of products and services available can make it harder to decide which is the best product for you. In this situation sunrise's transpa-



rent services such as sunrise fairpay can be a real help. But the advantages of modern communication clearly outweigh any such problems. There are many good examples of this – such as the mother who uses her mobile phone to let her son know which mountain hut the family will be meeting in for lunch.

**Specially designed
for families.**

Price advantage: Mobile calls for 29 cents.

sunrise family is a unique product for people who communicate with each other frequently. It's easy to sign up: simply register your own "communication network" with all members together with their fixed network and mobile numbers and make calls between any of these numbers for just 29 cents per minute. Instead of several phone bills, you'll receive just one detailed bill providing you with enhanced cost control.

This is sunrise family.

Great savings for families who combine their fixed network and mobile calls.

sunrise family groups all your mobile and fixed network numbers onto a single bill. For example: one fixed network connection at home, one in your vacation apartment, and three mobile phones. Members of this group can call each other at the sunrise family rate of just 29 cents per minute (from fixed network to mobile, mobile to fixed network, or mobile to mobile).*

Separate listing of calls made from each fixed network and mobile phone number on a single bill provides optimum transparency. Residential customers can include a maximum of ten fixed network numbers and three mobile numbers on one sunrise bill. For more information see www.sunrise.ch/family.

It's easy to sign up.

Visit your local sunrise center and register straight away or call our toll-free number 0800 707 707.

*sunrise family is available to residential customers in Switzerland and applies to all sunrise products, with the exception of sunrise pronto. The sunrise family rate will only be charged when any included minutes (e.g. sunrise 75) or free minutes (e.g. sunrise select 60) have been used up. If you are already benefiting from a lower rate than CHF 0.29/min. with another sunrise product, you will continue to be billed the lower of these two rates.

The following are excluded from the sunrise family rate: Call-by-Call (calls using the sunrise code 10707), national calls from fixed network to fixed network, international calls, connections set up while abroad (international roaming), calls to phones on the sunrise mobile network which are not part of the defined group within the meaning of this contract, calls to other mobile networks, calls to the subscriber's own voicemail, calls to 08xx and 09xx numbers in Switzerland and abroad, calls to short numbers and service numbers (e.g. 1899, 164, etc.), calls to satellite phones, Internet dial-up numbers, and data transmissions.



"The best part is when you reach the 'dead point' in the air."

Interview with Manuela Pesko:

Live life to the full.

Her passion: snowboarding. Her discipline: the halfpipe. In January 2005, Manuela Pesko will be traveling to the World Championships in Canada. Off the slopes, too, this bundle of energy from the canton of Grisons doesn't do things by halves.

When you take off from the halfpipe on your snowboard, you fly several meters into the air. What makes you pull these daredevil jumps?

Since I first took to the air on a snowboard 13 years ago, I've been fascinated by the combination of edging techniques, power, and acrobatics that's involved in making a jump. But it's the feeling of flying that gives you the real buzz. The best part is when you reach the "dead point" in the air when everything seems to stand still for a moment. Sometimes – for a split second – it feels like the whole world has come to a halt. And the rush this creates is unbelievable.

What sporting objectives have you set

yourself for the upcoming seasons?

I was unable to train properly last summer due to a knee injury, so my main aim at the moment is to get my fitness back on track. However, I'm confident that I'll be up there with the best performers by the time the World Championships come round in January. I'm also hoping to secure myself a place on the podium at the Overall World Cup. And, of course, the 2006 Olympic Games in Turin remain a long-term objective.

You're 26 years old. How long can athletes compete at the top in this sport?

If you train properly, there's nothing to stop

you from carrying on until well past 30. Personally, I'll keep on snowboarding for as long as I enjoy it and I am able to achieve good results. I'm not interested in simply hanging around to make up the numbers; for me, it's all or nothing.

"I'm much too fidgety for a desk job."

"The 2006 Olympics are a long-term objective."

What do you want to do after your sporting career is over. You studied mathematical sciences for Matura didn't you?

Yes, that's right. I thought it was important to provide myself with a solid educational basis. However, my work with sponsors and the media has also given me an insight into different career possibilities. I need to weigh up my options and decide whether I want to jump into a career head-first or whether I should start by furthering my education.



Successful.

Manuela Pesko, 26, from Lenzerheide in the canton of Grisons, is currently the most successful Swiss snowboarder in the halfpipe discipline. She has already been crowned Junior World Champion, Swiss Champion, and Overall World Cup Winner, and came home with bronze in the World Championships. Her major sporting objectives are the 2005 World Championships, the 2004/05 Overall World Cup, and the 2006 Olympic Games in Turin.

www.manuelapesko.com.

However, one thing I already know for sure: I'm not the kind of person who can sit behind a desk all day. I'm much too fidgety for that (laughs).

So I assume you don't spend what little free time you have collecting stamps...

Not quite, no. Cycling, surfing, and water-skiing are some of my favorite hobbies. I also enjoy the finer things in life and love good food. Sometimes I invite friends over for a cosy meal, after which we normally hit the town together. Snowboarders are renowned for pushing themselves to the limit off piste as well as on! (grins)

When snowboarding or in your free time, you always seem to be on the move. How do you stay in touch with family, friends, and sponsors?

Nowadays, it's easy. I'm a very communicative person and enjoy talking on the phone and exchanging e-mails and SMS messages. Sometimes I also send photos via MMS. Not only is it extremely practical, it can also be a real laugh!



Prize draw.

First prize is a brand new F2 Bloom freestyle snowboard as used by Manuela Pesko. Second prize is a slittino New Davoser sled. Further details at www.f2.com and www.slittino.ch. sunrise is also giving away five Golla mobile phone warmers.

Question: What hampered Manuela Pesko's snowboard training in 2004?

A) Shoulder injury B) Knee injury C) Lack of motivation

Enter your answer at www.sunrise.ch/pesko or send an SMS with the correct letter **A, B or C** to **92266**. Each SMS costs CHF 1.-. The closing date for entries is January 31, 2005.

Participation in the competition is free of charge, with the exception of the cost of any answers sent via SMS. Everybody is entitled to enter the competition with the exception of employees of TDC Switzerland AG. The draw will be held in February 2005. Winners will be notified in person. No other correspondence will be entered into. All decisions are final. Prizes will not be paid out in cash.

Results on sunrise live.

Get all the latest results on Manuela Pesko and all your other favorite winter athletes with sunrise live. To connect to sunrise live, click on "News/Sport" and then on "Wintersport". You can find more information about sunrise live at www.sunrise.ch/live.



Skiing fun for all the family.

This year sunrise is once again giving parents with children the opportunity to enjoy a whole day's skiing including lunch for just CHF 130. The Kallen family from Basel are already raring to go!

It was a mixture of anticipation and curiosity that made the Kallen family make the journey to the Sedrun vacation spot in the canton of Grisons last year. They were just one of the many families who were sent by sunrise free of charge to test out the sunrise winter family resorts. The excitement already started to build on the train journey there as they looked forward to a day in the mountain sunshine. And they were not disappointed: "Our day out in the snow was absolutely fantastic," Silvia, the mother of the family, enthuses even today.

Ideal skiing resorts.

Silvia Kallen only learned to ski as an adult, and therefore particularly appreciates the large number of wide and flat pistes. She also has fond memories of the breathtaking panoramic views over the snow-covered Surselva landscape. 15-year-old Roger, the self-declared speed freak of the family, also has fond memories: "Sedrun has lots of really good ski jumps and some great ski slopes." Stephanie, the youngest in the

family, thought their day out in the snow was "super cool", while her father, Rémy Kallen, liked the fact that the resort was clearly laid out and generously proportioned to give both skiers and snowboarders the space they need.

Unforgettable day in the snow.

Family-friendly offer from sunrise.

sunrise places a lot of emphasis on great-value family offers – in winter sports as well as in telecommunications. For a large family, a trip into the mountains can cost a



The Kallen family is once again looking forward to a day out in the snow.

small fortune. With the sunrise winter offer, however, Mom, Dad, and their kids under 16 can spend a whole day skiing in one of the sunrise family resorts for a total of just CHF 130. "What a great price! It makes a day skiing in the sun even more enjoyable," say Silvia and Rémy Kallen, with a twinkle in their eyes. As well as the day passes, the price also includes lunch for the whole family and a drink each.

Day passes, lunch, and drinks included.

Go skiing as often as you want.

The Kallen family is already looking forward to taking advantage of this year's sunrise winter offer. "Who knows," grins Rémy, "maybe we'll even go more than once." The sunrise winter offer is valid throughout the entire winter season and can be used as often as you like.

How to join in the fun:

Surprise your family with an unforgettable day in the sun and snow.

Select your preferred sunrise winter family resort from the list available under "Winter commitment" at www.sunrise.ch/sponsoring and follow the instructions. When you're done, simply print out your voucher and hand it in along with your CHF 130 the next time you go skiing.

The sunrise winter offer is open to all residential customers who subscribe to sunrise mobile, fixed network or Internet services (excluding free services such as sunrise freesurf), their spouse or partner, and any children up to the age of 16 (at least one adult and one child).

The 2004/2005 sunrise winter family resorts:

Engelberg-Titlis (Central Switzerland), Stoos (Central Switzerland), Elm (Glarus), Klosters-Madrisa (Grisons), Savognin (Grisons), Sedrun (Grisons), Leysin (Waadt), Anzère (Wallis) and Vercolin (Wallis).

Realtones: Real music for your mobile phone.

Have your mobile phone ring to the sound of your favorite tune every time you receive a call. Thanks to realtones you can now play the songs you want, when you want. And in top quality, too, as all songs are taken over from the original in unchanged form. It's almost like listening to a CD at home on your stereo.



Quick access via sunrise live.

Accessing realtones couldn't be easier. You can download your favorite songs direct to your mobile phone via sunrise live. Just click once to access the sunrise live main menu, go to "Ringtones" followed by "Realtones", and then select the song you want from the wide range of styles and genres on offer – including all the latest chart hits.

Or direct via SMS.

Naturally you can also download your favorite songs to your mobile phone direct via SMS and keyword: Simply type in **REAL "KEYWORD"** (e.g. REAL 24677) and send to **777**.

The brand new realtones cost CHF 4 (plus GPRS connection fees). See www.sunrise.ch/fun for more information.

Realtones already work on the following mobile phones:

- Nokia 3200/3650/3660/5140/6230/6600/7200/7610/7650
- Motorola E398/V300/V500/V525/V600
- Sony Ericsson K500i/K700i/P800/P900
- Samsung E710/E800/X450

Top realtones (selection).

Realtones	Keyword
1. Leaving New York (R.E.M.)	REAL 24677
2. Losing My Religion (R.E.M.)	REAL 22616
3. sunrise (Norah Jones)	REAL 23334
4. I like that (Houston Feat, Chingy, Nate Dogg)	REAL 24310
5. Pump it up (Danzel)	REAL 23039

You can find an up-to-date list at www.sunrise.ch/fun.

You can order the R.E.M. hit "Leaving New York" from the album "Around The Sun" as a realtone from sunrise.



mobile

Identify and order songs using citydisc musicfinder.

You're at a party or listening to the radio and hear a song that really gets you going. But who's it by? citydisc musicfinder has the answer.

Using citydisc musicfinder is easy: Simply dial 076 333 66 33 and hold your handset toward the source of the music. Your call will cut off automatically after approximately 20 seconds, and citydisc musicfinder will look for the piece of music you have requested. As soon as the song has been identified, you will receive an SMS containing the name of the song and the artist.

Order the CD direct.

Now you will also receive an SMS telling you whether the song is available on CD and if it can be ordered from citydisc. If you reply to this SMS, you will be connected to sunrise live and can browse through all the CDs available containing the song in question. All you need to do then is enter your address and confirm your order, and citydisc will take care of the rest. You will receive the ordered CD together with the bill direct from citydisc by post within the next few days.



This service costs CHF 1 per piece of music identified (excluding connection fees and the cost of any CDs ordered) and is also available to Swisscom and Orange mobile customers. If you decide to order a CD, a connection is set up with sunrise live, which results in additional GPRS connection fees. If the song requested could not be identified, you will receive a free SMS alerting you to this fact. Your mobile phone must be configured for sunrise live or WAP. See www.sunrise.ch/musicfinder for more information.

mobile

New SBB timetable: Free* train information via SMS or sunrise live.

The rollout of the SBB's "Bahn 2000" project on December 12, 2004 will mean 12% more trains, shorter journey times and more frequent services. Much will be improved, but the project will also involve changes to around 90% of all departure times. So you don't miss your train and you still know what time and on which platform you'll be arriving, you can call up the latest timetable information quickly and simply via SMS or sunrise live. In December 2004, all SMS inquiries will be free of charge. From January 2005 onwards, the price will be CHF 0.60 per SMS.



How to use the train information service by SMS (in "Messages" menu).

Example: Departure at 20:00 from Berne to Geneva:

SBB BERN GENF 2000 to 999*.

With platform information:

Send **SBB BERN GENF G to 999*.**

* SBB timetable inquiries submitted by SMS will be provided free of charge from December 1 to 31, 2004. From January 1, 2005, the price per SMS will be CHF 0.60.

How to use the train information service via sunrise live.

Go to sunrise live and click on "Info". Then select "SBB".**

** SBB train inquiries submitted via sunrise live will also be free of charge in December 2004, excluding GPRS connection fees.

sunrise select: The benefits just keep adding up.

As a sunrise select (fixed network) customer, not only do you benefit from permanently low rates, but you also have access to a wide range of exclusive additional products and servi-

ces. You can tailor these attractive extras precisely to your individual needs. So what are you waiting for? Make the switch to sunrise select today.

This is how it works:

sunrise select (fixed network) forms the basis for all additional products and services and offers the following attractive conditions:

- You make calls to the Swiss fixed network for just 6.9 cents/minute* peak rate and 3.5 cents/minute* off-peak rate.
- Calls from the sunrise fixed network to the sunrise mobile network cost only 32 cents/minute**.

*Plus connection set-up fee of 3 cents for domestic calls. ** Plus connection set-up fee of 10 cents.

You can choose from the following in addition to **sunrise select**:

Fixed network	Fixed network	Fixed network	Internet	Internet
sunrise select 60	sunrise select international	sunrise select unlimited	sunrise ADSL	sunrise freesurf, freesurf plus
<p>60 minutes of free calls each month.</p> <p>Your commitment to call with sunrise select for 12 months is worth a lot to us. As a token of our appreciation for your loyalty, we will give you 60* minutes of free calls with each bill for one whole year for all calls made to the Swiss fixed network and the sunrise mobile network.</p> <p>No subscription or supplementary costs.</p> <p>*Valid for 12-month contracts and with each bill received. Special offers also available for business customers. The following are excluded: international calls, calls to 08xx and 09xx numbers within Switzerland and abroad, short numbers, service numbers, and basic monthly charges for sunrise ADSL and sunrise surfmax.</p> <p>www.sunrise.ch/select60</p>	<p>Save even more on international calls.</p> <p>With sunrise select international, you automatically receive a discount of up to 60%* each month on the regular sunrise select international rate for calls to the country with the highest call charges on your bill.</p> <p>Monday to Friday, from 5 p.m. to 8 a.m., and 24 hours a day at weekends.</p> <p>Valid for calls from the sunrise fixed network to another fixed network.</p> <p>* The maximum possible discount of 60% applies to calls to Norway and Sweden.</p> <p>www.sunrise.ch/select-international</p>	<p>Phone for a flat rate of CHF 24 a month.</p> <p>With sunrise select unlimited, you can call on the Swiss fixed network for as long as you want and at any time of the day or night for the flat rate of CHF 24 per month. Up to 600 calls per month are included for residential customers. The contract period is twelve months.</p> <p>Pure data connections, Internet connections, international calls, calls to mobile networks, calls to short numbers and service numbers subject to charge, calls to value-added service numbers and calls to satellite phones are excluded from this offer. These connections, as well as any additional calls to the Swiss fixed network, are charged at the usual attractive sunrise select rates.</p> <p>www.sunrise.ch/unlimited</p>	<p>Supersonic surfing for a fixed monthly price.</p> <p>If you use the Internet on a regular basis, then sunrise ADSL is the service for you: For a fixed monthly price you can stay online round the clock with no additional connection fees and without tying up your telephone line (applies also to analog telephone connections).</p> <p>You choose the speed that's right for you:</p> <p>Fast: sunrise ADSL 600 (600 kbps downstream, 100 kbps upstream) CHF 49/month</p> <p>Incredibly fast: sunrise ADSL 1200 (1 200 kbps downstream, 200 kbps upstream) CHF 69/month</p> <p>Supersonic: sunrise ADSL 2400 (2 400 kbps downstream, 200 kbps upstream) CHF 98/month</p> <p>Comes complete with a security CD and antivirus and firewall software.</p> <p>www.sunrise.ch/adsl</p>	<p>Free Internet access.</p> <p>sunrise freesurf connects you to the Internet free of charge and with no subscription costs. As a sunrise select customer, you benefit from exceptionally low surfing rates.</p> <p>sunrise freesurf plus</p> <p>sunrise freesurf plus: also free but even more convenient:</p> <p>You receive your own e-mail address with 10 MB memory.</p> <p>You can send SMS messages, chat via sunrise messenger, and organize your appointments in your own specially designed calendar.</p> <p>www.sunrise.ch/freesurf</p>

See also **sunrise family** textbox on page 5 or call our hotline at 0800 707 707

internet

Your very own website for just CHF 9 per month.

Share your life with your friends and family. Whether you're celebrating a birthday party, enjoying a vacation by the beach or kicking off the snowboarding season with a jump off the halfpipe: With your own website, you can publish your digital snapshots in a flash. But how? The answer: sunrise domain. With our practical Web hosting service, you can publish your pictures on your very own website quickly and simply without any previous programming experience or Web publishing knowledge.

sunrise provides you with the memory (30 MB) and programs you need to design your personalized website at www.sunrise.ch/domain. And for just CHF 9 a month you can share your digital memories with friends and family online, plus receive two freely definable e-mail addresses. So, what are you waiting for?

Three easy steps to create your own website:

- Step 1: Download your photos to your computer. sunrise photoweb provides you with the relevant software to process your pictures.
- Step 2: Once you have edited your pictures, upload them to the sunrise website creator picture gallery at the touch of a button and add any text and comments.
- Step 3: A click of the mouse is all it takes to publish your pictures and text on your Web server at sunrise and present them on your personalized website. The whole process takes barely 15 minutes!



internet

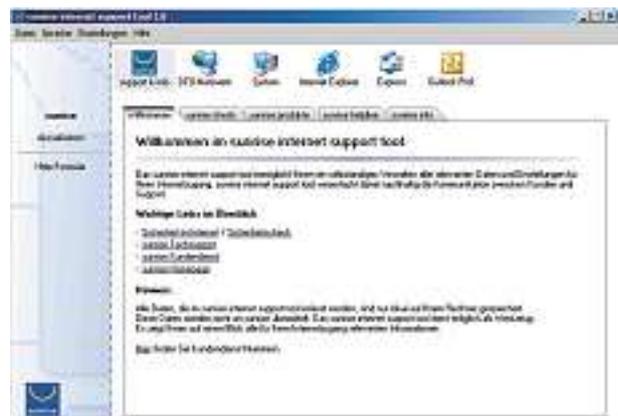
Seamless access to the Internet and e-mails at all times.

The sunrise internet support tool from sunrise enables you to manage and adjust all your Internet access and e-mail settings yourself. For example, an easy-to-use dialog window provides you with an overview of all your e-mail accounts and their respective settings, and allows you to change your Internet browser options.

Quick and efficient support.

If you should still get in a muddle for whatever reason, then sunrise Customer Care can provide you with even faster and more efficient advice. Thanks to the sunrise internet support tool, both you and sunrise Customer Care have the same dialog window, meaning that you can check the various settings together and make any changes where necessary.

You can download the sunrise internet support tool direct and free of charge at www.sunrise.ch/techsupport under the "News" section or order it on CD ROM. So, what are you waiting for? Install this practical tool now.



Internet rates.

Peak rate	Off-peak rate	Night rate
CHF 2.20/hour	CHF 1.60/hour*	CHF 0.60/hour

All prices exclude connection set-up fee and include VAT. Subject to change. Valid as at November 2004.

Peak rate: 8 a.m. – 4 p.m. Monday – Friday
Off-peak rate: 4 p.m. – 10 p.m. Monday – Friday, 8 a.m. – 11 p.m. weekends and public holidays
Night rate: 10 p.m. – 8 a.m. Monday – Friday, 11 p.m. – 8 a.m. weekends and public holidays

*From 1.1.2005: CHF 1.50/hour

sunrise will be amending its surfing rates from January 1, 2005.

The rate will be reduced from **CHF 1.60/hour to CHF 1.50/hour** between 4 p.m. and 10 p.m. on weekdays and between 8 a.m. and 11 p.m. on weekends and public holidays. The one-time connection set-up fee will be 10 cents instead of 3 cents.

Fixed network rates.

Domestic and international fixed network rates	Peak rate	Off-peak rate
Domestic calls	CHF 0.069/min.	CHF 0.035/min.
International calls		
Neighboring countries, UK, USA, Canada	CHF 0.10/min.	CHF 0.10/min.
All other countries	separate price list	separate price list

All prices exclude connection set-up fee and include VAT. Subject to change. Valid as at November 2004.

Peak rate: 8 a.m. – 5 p.m. Monday – Friday
Off-peak rate: 5 p.m. – 8 a.m. Monday – Friday, plus weekends and public holidays (24 hours).

Calls from the fixed network to the mobile network	Peak rate	Off-peak rate
sunrise mobile network	CHF 0.32/min.	CHF 0.32/min.
Other Swiss mobile networks	CHF 0.55/min.	CHF 0.45/min.
Neighboring countries and the UK	CHF 0.49/min.	CHF 0.49/min.
USA/Canada	CHF 0.10/min.	CHF 0.10/min.

Mobile rates.

Subscription	Basic monthly fee	Included*	Calls to fixed and sunrise mobile network		Calls to other Swiss mobile networks	
			Peak rate	Off-peak rate	Peak rate	Off-peak rate
sunrise libero	CHF 0.–	–	CHF 0.75/min.	CHF 0.75/min.	CHF 0.75/min.	CHF 0.75/min.
sunrise value	CHF 12.–	30 SMS	CHF 0.65/min.	CHF 0.65/min.	CHF 0.65/min.	CHF 0.65/min.
sunrise message 150	CHF 25.–	150 SMS	CHF 0.65/min.	CHF 0.65/min.	CHF 0.65/min.	CHF 0.65/min.
sunrise message 250	CHF 40.–	250 SMS	CHF 0.55/min.	CHF 0.39/min.	CHF 0.55/min.	CHF 0.39/min.
sunrise 15	CHF 25.–	15 min.	CHF 0.55/min.	CHF 0.39/min.	CHF 0.55/min.	CHF 0.39/min.
sunrise 75	CHF 40.–	75 min.	CHF 0.45/min.	CHF 0.35/min.	CHF 0.55/min.	CHF 0.39/min.
sunrise 175	CHF 80.–	175 min.	CHF 0.40/min.	CHF 0.25/min.	CHF 0.55/min.	CHF 0.39/min.
sunrise 300	CHF 120.–	300 min.	CHF 0.30/min.	CHF 0.20/min.	CHF 0.55/min.	CHF 0.39/min.
sunrise 500	CHF 160.–	500 min.	CHF 0.20/min.	CHF 0.15/min.	CHF 0.55/min.	CHF 0.39/min.

All prices are inclusive of VAT. Subject to change. Valid as at November 2004.

Peak rate: 7 a.m. – 7 p.m. Monday – Friday
Off-peak rate: 7 p.m. – 7 a.m. Monday – Friday
 The off-peak rate applies on weekends and national holidays.

*Included minutes of calling time apply to domestic calls to the fixed network and **all** Swiss mobile networks. The following exceptions apply: international calls, international connections, calls to service numbers (e.g. 090x, 1899, short numbers such as 888 etc.), WAP and GPRS connections, and sunrise myzone. Once your monthly included calling time has been used up, the favorable sunrise mobile minute rates apply. Included SMS messages apply to short messages sent within Switzerland to Swiss numbers. They do not apply to SMS value-added services.

You can find full details of our attractive products, services and rates at www.sunrise.ch.

sunrise centers.

Location	Street
Aarau	Graben 35/37
Baden	c/o Coop City, Bahnhofstrasse 28
Basel	Freie Strasse 83
Berne	Marktgasse 53
Berne	c/o Coop City Ryfflihof, Aarberggasse 53/Neuengasse
Biel	Bahnhofstrasse 23
Biel	c/o Coop City, Rue Dufour 9
Chur	c/o Coop City, Alexanderstrasse 8
Dietlikon	c/o Coop City, Industriestrasse 25
Fribourg	Square des Places 1
Geneva	Rue de la Confédération 6
Geneva	Rue Thalberg 4
Geneva	c/o Coop City Plainpalais, Rue de Carouge 12
Kreuzlingen	c/o EPA, Hauptstrasse 63
Lausanne	c/o Coop City au Centre, Rue St-Laurent 24–30
Lausanne	Rue de l'Ale 38
Locarno	Via alla Romagna 14
Lugano	Piazza Manzoni 2b
Lugano	c/o Coop City, Via Nassa 22

Location	Street
Lucerne	Weinmarkt 17
Neuchâtel	Rue des Terreaux 5
Olten	c/o EPA, Froburgstrasse 10
Schaffhausen	Vorstadt 26
Solothurn	Gurzelgasse 9
St. Gallen	Neugasse 44
Thun	Bälliz 32
Vevey	c/o EPA, Rue d'Italie 56
Wil	c/o Coop City, Obere Bahnhofstrasse 32–34
Winterthur	c/o Coop City, Bahnhofplatz 1–4
Winterthur	Marktgasse 78
Zug	c/o EPA, Alpenstrasse 8
Zug	Bahnhofstrasse 27
Zurich/Airport	Airport Shopping Plaza
Zurich	Bahnhofplatz 4
Zurich	Uraniastrasse 30
Zurich	c/o Coop City Bellevue, Theaterstrasse 18
Zurich	c/o Coop City St. Annahof, Bahnhofstrasse 57
Zurich	c/o Coop City, Wallisellenstrasse 1

sunrise family:

Familien, die Festnetz und Handy kombinieren, profitieren.

Exklusiv bei sunrise für Privatkunden:

- Günstiger Einheitstarif CHF 0.29/Min. gültig für alle Gespräche innerhalb der sunrise family Gruppe im sunrise Fest- und Mobilnetz in der Schweiz
- Bis zu 10 Festnetz- und 3 Mobilnummern
- Alles auf einer Rechnung
- Mindestvertragsdauer 12 Monate

Anmeldung in Ihrem sunrise center
oder unter 0800 707 707.

Always a smile

